

Clearing the buffer in Omega

From time to time a rogue file will get stuck in the Gerber file system. This can cause a stuck file to go to a plotter or printer every time you send a new file. This can also cause files not to go at all. The best cure is to manually go and delete the offending files.

- Close Omega, GSP Plot, and the GQ Manager
- Open "My Computer"
- Open the C: Drive (if you altered the default installation this may be different)
- Open the "Queue" folder
- There should normally only be 2 items in this folder - a folder named SPL and a gsp.net file. (The .net extension may or may not show up depending on your windows settings.)
- Delete any other files that may be in this folder.
- Restart Omega and send a small test file.

If this fails to solve the problem, email:
TechSupport@Dencosales.com
or call us at 888-336-8323

