

DencoSalesTechnicalServices Tech Notes.

HP9000s: Performing an Ink Charge

WARNING: Do not perform any actions other than those specified in these instructions while in Maintenance Mode

- 1) When the "Printer Ready" message appears on the Front Panel, press the Online key to take the printer offline.
- 2) Press the following keys in this order: **Cancel, Shift, Cancel, Cancel**
- 3) You will be requested to enter a password. Press the following keys in this order: **Left, Right, Shift, OK**
- 4) Once the password has been entered correctly, you will enter in to the Maintenance Mode and should see this menu:



- 5) Press the **Down** key to enter into the **PH MAIN** menu
- 6) Scroll to "Charge Ink Sys" and press the **OK** key
- 7) In the Charge Ink System submenu, select whether you would like to charge the complete Ink System, part of the Ink System or individual inks and then press the **OK** key.
 - **ALL** - Charges the complete Ink System
 - **Left** (K, Lm, Lc) - Charges the Black, Light Magenta and Light Cyan inks
 - **Right** (Y, M, C) - Charges the Yellow, Magenta and Cyan inks
 - **K** - Charges the Black ink
 - **Lm** - Charges the Light Magenta ink
 - **Lc** - Charges the Light Cyan ink
 - **M** - Charges the Magenta ink
 - **Y** - Charges the Yellow ink
 - **C** - Charges the Cyan ink
- 8) When "Bottle OK?" message appears on the Front Panel, check whether the Waste Ink Bottle is present and is NOT full. Press the **OK** key once the Waste Ink Bottle has been checked.

- 9) If any of the Ink Cartridges contain less than 250cc of ink, “Load New Ink Car, Load XX Slot” will be displayed on the Front Panel. Install a correct Ink Cartridge that contains more than 250cc of Ink in the indicated slot in order to continue.
- 10) The Charge Ink System process will start and you will need to recheck whether the Waste Ink Bottle is present and is NOT full. Press the **OK** key once the Waste Ink Bottle has been checked.
- 11) The Printer will charge the ink and “Ink Filling” will be displayed on the Front Panel.
- 12) Once the Ink Charge process has been completed, the Front Panel will return to the Charge Ink System submenu
- 13) Press the **Online** key to return printer to User Mode.
- 14) If you are purging out 791 inks, let the printer rest for 2 - 3 hours after the Ink Charge (overnight is OK) and then do a strong PH Recovery before printing. This rest period allows the good ink to soften any 791 ink that may be remaining and the strong PH recovery will remove any remaining traces of the ink.