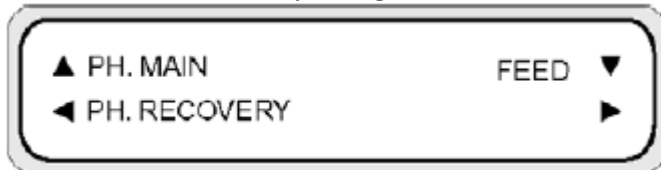


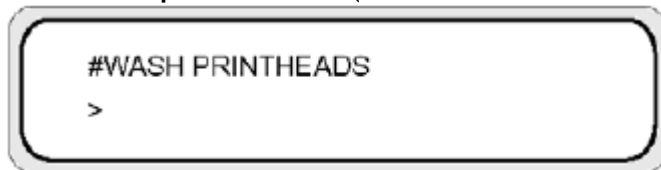
# DencoSales Technical Services Tech Notes.

## HP9000 Head Soaking Instructions

Go offline by pressing the “Online” button  
Press the Shift Key to get to the “PH. MAIN” menu



Soak the printheads (WASH PRINTHEADS)



Use this option to fill the cap with ink to soak the printhead (nozzle surface) in the ink for a minimum of 1 to 2 hours to remove nozzle clogging. If possible, leave the printer overnight. Use this option when nozzles cannot be fixed by cleaning repeatedly.

NOTE Always perform 2 Strong Cleanings after filling the cap.



If the nozzle test print does not improve even after leaving the printer overnight, then contact Denco Technical Support at [TechSupport@DencoSales.com](mailto:TechSupport@DencoSales.com) or 888-336-8323.

